

Phishing Alert: Fraudulent Texts and Phone Calls



We have been notified of a phishing attempt taking place in which debit card users are receiving text messages or phone calls indicating their debit card has been blocked. The card holder is prompted to enter the card number to unblock it or requested to call a number and provide information to unblock the card. These calls and/or texts are not from Providence Bank. Should you receive such a call or text, do not call the number or respond to the message in any way. If you have received a call or text and responded by giving out information related to your card, please contact Customer Service at 1-888-9-BELONG immediately to close your card.

Remember: Never give your card number, PIN, account numbers, or other sensitive information to anyone you don't know and trust.